

Manager Quality Survey Comments from Yearly Glint Survey

Strengths – Individual Comments by Ryan’s Direct Reports

He is a great communicator, sometimes a little too much, lol. He does great recaps of what is happening on calls and allows us to speak freely without any fears or concerns.

Ryan is an incredible LEADER who is thoughtful, encouraging, compassionate, motivating, passionate, inclusive, detail oriented, etc. He truly goes above and beyond for each member of his team to ensure their success, both professionally and personally. He leads by example and does whatever it takes to support his employees. When times are challenging, Ryan is a significant reason why his employees continue to push forward. He is phenomenal at celebrating the achievements of his employees and makes sure he recognizes those accomplishments in front of the leadership team. His care and concern for his employees personally is another trait that sets him apart from other leaders. He truly cares and has great empathy for what his employees may be going through at home. Being able to have that additional support is life changing. I am truly blessed to have Ryan as my manager and I can't thank him enough for all he has done for me.

Ryan is a great leader and understands his team. I have been in Medical Dist for over 41 years including an owner of a DME and he is the best I have been with in those years. He makes you feel proud and gives confidence even when we don't feel confident.

Ryan is an excellent manager. He stays on top of top priorities and communicates those to the team. He is a caring person who not only cares about business results, but also cares about me as a person. He is always available when needed, great listener, very understanding, and always seems to have excellent input and solutions when needed. He has been flexible and compassionate when I have had to deal with several family health issues over 2020. He works hard and smart to help our team and the McKesson enterprise succeed.

Communication, quick response time, willingness to help me in solving issues for my customers, helps me to develop professionally as a sales person and cares about my personal life as well. He has passion and is a very caring person.

communication and follow up

Ryan is very open and allows us to be ourselves. He never judges or holds anything against us. I trust that I can come to Ryan with any issues / complaints without it being held against me. Ryan listens, processes, and his feedback is always spot on. He is a very sharp individual who I trust has my best interest in mind. Ryan is a top-notch manager.

Ryan is always about providing the information and tools we need to succeed in our jobs.

Opportunities- Individual Comments by Ryan's Direct Reports

Ryan does a great job and has turned D8 around. Continue focusing on helping the team out with the continuous struggles that continue to plague the team, i.e. contracts, and working behind the scenes helping individuals grow GP\$ and getting leads.

Holding other departments accountable sooner when their level of support is not at ICARE and ILEAD performance levels.

Understanding rep point of view more and focusing on strengths

Ryan is a great manager.